

Privacy Policy

Last updated 22 September 2026

This policy explains what personal data Motherland Markets collects, why, who we share it with and what rights you have. We have kept it short and plain on purpose. If anything is unclear, email clientservices@motherlandmarkets.com.

Who is responsible

Motherland Marketing Ltd, trading as Motherland Markets, registered in England and Wales (company number 17245788, registered office 26 Hafton Road, London, England, SE6 1LP), is the data controller. That means we decide what data is collected and why. Raw Trading Ltd, trading as IC, is a separate controller for any data you give it when you open a trading account, under its own [Privacy Policy](#).

What we collect

When you fill in a form or contact us, including the partner enquiry form: your name, email address, phone number or Telegram handle, your business and country if you give them, what you are interested in and anything you write in your message.

When you use our Telegram bot: your Telegram user ID, username and display name, the messages you send it and its replies. When you follow our Telegram channel, Telegram tells us nothing about you individually, only how many people follow it. Telegram also collects data under its own privacy policy.

When you use the site or the Mini App: technical data such as your IP address, device and browser type, pages viewed and how you arrived, collected through server logs, cookies and similar technologies as described in our [Cookie Policy](#).

When you open an account with IC through our link: IC tells us that a referred account was opened and reports the trading volume on it so our fee can be calculated. Depending on the broker's reporting we may see an account number, country and volume. We do not receive your identity documents, bank details, balances or individual trades.

We do not ask for and do not want your identity documents, bank statements, trading account logins, passwords or one-time codes. If anyone asks for them in our name, do not send them, and tell us.

Why we use it and on what basis

To respond to you, run the academy, the bot and the channel, handle partner enquiries and give you what you asked for (performing our contract with you or the steps you asked for before one).

To send you lessons, updates and event invitations by email or Telegram, where you have signed up for them. You can opt out at any time using the link in the message, by replying

"stop" or by leaving the channel (your consent).

To calculate and check the fees we receive from the broker, to moderate the community and keep out scammers, to protect the site, to comply with the law and to improve what we publish (our legitimate interests, balanced against your rights).

To keep records we are required to keep, for example for tax or to respond to a regulator (legal obligation).

We do not sell your data and we do not use it for automated decisions that have a legal or similar effect on you. The bot's replies may be generated with automated assistance, but that only produces an answer to your question; it does not decide anything about you.

Who we share it with

Service providers who process data for us under contract: Vercel (hosting), Resend (delivering form submissions to our mailbox), Telegram (the bot and the channel run on it) and the software providers we use to run the bot.

IC, only to the extent needed to track a referral, and only if you choose to open an account through our link.

Marketing agencies and creators working with us in Ghana and Nigeria, only aggregated or limited data needed to run campaigns, and never your trading data.

Professional advisers, regulators, law enforcement or courts where the law requires it or to protect our rights.

A buyer or successor if we sell or restructure the business, who will be bound by this policy.

Where your data goes

We are based in the United Kingdom and some of our providers are in the United States or elsewhere. Where data leaves the UK, Ghana or Nigeria we rely on the safeguards available under the applicable law, such as adequacy decisions and standard contractual clauses, and on providers who commit to protecting your data.

How long we keep it

Form messages and enquiries: up to 2 years after our last contact. Bot conversations: up to 12 months. Marketing lists: until you opt out, then a suppression record so we do not contact you again. Referral and fee records: 7 years, because we need them for tax and to check what the broker has paid us. Complaint records: 3 years. We delete or anonymise data when it is no longer needed.

Your rights

Depending on where you live you can ask us to tell you what data we hold about you and give you a copy, correct it, delete it, restrict or object to how we use it, move it to another provider, and withdraw consent where we rely on it. Email clientservices@motherlandmarkets.com and we will respond within one month. We may ask you to confirm your identity first. You can also complain to your data protection authority: the Information Commissioner's Office (UK), the Nigeria Data Protection Commission, or the Data Protection Commission (Ghana). We would rather you talk to us first.

Security

We use reputable providers, limit who on our team can see your data, and keep as little as we can. No system is perfectly secure, so be careful what you share in public channels, and never share your IC login with anyone, including us.

Children

Our services are for adults only. We do not knowingly collect data from anyone under 18. If you think we have, tell us and we will delete it.

Changes

We will update this policy when our practices change. The date at the top is the current version. Significant changes will be flagged on the site or in the channel.